



# Save Ealing's Centre

*Only the Best will Do*

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Mr Darra Singh  
Chief Executive  
London Borough of Ealing  
Town Hall  
New Broadway  
LONDON W5 2BY

25th June 2008

Your ref: P/2008/0156

Dear Mr Singh

## AVAILABILITY OF ALL THE DICKENS YARD PLANNING APPLICATION DOCUMENTS

I am writing as Chairman of the Save Ealing Centre Alliance, SEC, to lodge a formal complaint about inconsistencies in the availability and access to the Dickens Yard Planning Application.

The Ealing Council website [http://www.ealing.gov.uk/services/council/consultations/current\\_consultations/dickensyard/index.html](http://www.ealing.gov.uk/services/council/consultations/current_consultations/dickensyard/index.html) clearly says:

*"The application and supporting documents are available to review online and at the Customer Service Centre in Perceval House between 9am-4.45pm Monday to Friday."*

SEC's complaint is that:

- CDs of the planning application have been made available to some people (noting that this facility has not been publicly announced and so is generally unknown). We have found that there is substantially more information available on the CDs than is available online.
- There is no warning given on the Council website that the online version isn't the full application.
- Council officials were advised that major parts of the Environmental Statement were missing from the online version. Emails were sent to the group Planning email address on 19<sup>th</sup> May, to Neil Bleakley on 21<sup>st</sup> May and to Aileen Jones on 22<sup>nd</sup> May, advising of the issues found. There has been no detectable change to the information on the web site since then.
- Given the scale of these differences between the online information and the CD, we can have no confidence that there are no further differences between them. Moreover, we are concerned that there may be material differences between these versions and the information on display in Perceval House, which itself isn't available at reasonable hours, in that the opening hours effectively prevent most people who work full time from seeing the documents.

Fundamentally, when can the public have full and reliable access to this planning application? Nothing has been done to achieve this in response to our earlier requests and the deadline for responses is barely a week away.

This complaint is being made in accordance with the provisions of the Council's published complaints procedures.

We also note the response from Pat Hayes, letter dated 16<sup>th</sup> June, to our objection of the 3<sup>rd</sup> June. We are in the process of replying as we think Pat Hayes has misunderstood the substance of the complaint.

Thank you.

Yours sincerely

Nick Woolven, Chairman

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### Save Ealing's Centre Alliance

SEC is a voluntary alliance of 23 Residents' Associations drawn together, as local stakeholders, in response to the proposed developments within the centre of Ealing. Our focus is to promote the revitalisation of Ealing Town Centre and its development as the focal point for the Borough and for the community as a whole, in a manner that meets the needs of our future generations. Our constituency numbers over 12,527 residents from:

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|--|--|---|
| ■ Ascott Avenue Residents' Association                     | ■ Boston Manor Residents' Association                            | ■ Brentham Society                        |
| ■ Central Ealing Residents' Association                    | ■ Chiswick Protection Group                                      | ■ Creffield Area Residents' Association   |
| ■ Ealing Civic Society                                     | ■ Ealing Fields Residents' Association                           | ■ Friends of the Earth                    |
| ■ Grange Grove Residents' Association                      | ■ Gunnersbury Avenue Residents' Association                      | ■ Hanger Hill East Residents' Association |
| ■ Gordon Road & Surrounding Streets Residents' Association | ■ Hanwell Village Green Conservation Area Residents' Association | ■ Kingsdown Residents' Association        |
| ■ Madeley Road Residents' Association                      | ■ Neighbours' Paper  | ■ The Park Community Group                |
| ■ Pitshanger Community Association                         | ■ Walpole Residents' Association                                 | ■ Warwick Road Residents' Association     |
| ■ West Ealing Neighbours                                   | ■ Woodfield Gardens and Regency Close Residents' Association     |   |